



CAMPING DE LA SÛRE DIEKIRCH

General terms and conditions

1. The reserved pitch is available from 2pm on the day of arrival. If you arrive after 6 p.m., please inform us by telephone or e-mail. If you do not inform us, the pitch will only be released until 8.00 a.m. the following day and can then be allocated to another person without any right to reimbursement. Departure must take place by 11 am at the latest. A later departure is only possible with agreement and against payment. Confirmed arrival and departure dates are binding. The campsite management reserves the right to reallocate a desired pitch.
2. Reservations are not binding until the deposit is received. The deposit amounts to 30% of the total amount. The deposit is due immediately after receipt of the reservation. Please transfer the deposit to the following account

IBAN : IBAN LU92 0019 1155 7715 4000 ; BIC code : BCEELULL

Please mention the name of the main tenant and the reservation number in the reason for the transfer. If the deposit is not paid, there is no right to the reservation. The balance must be paid at the latest 7 days before arrival. In case of early departure, there is no right to a refund.

3. In the event of cancellation, the deposit will only be refunded up to 14 days before arrival, minus a €10 administration fee. After this date, the deposit will not be refunded.
4. Telephone or oral commitments are only valid if confirmed in writing.
5. All travelling companions and dogs must be announced at the reception upon arrival.
6. It is possible that visual and/or audio recordings are made during your stay and that these may be used for advertising purposes in the print and online media. If you do not wish this, please inform us in advance. If you do not, we will assume that you agree to this.